



AES Downtime Policy Has Been Activated for AESDirect Filers Only

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AESDirect Required Maintenance – Unscheduled Outaged

This message is intended for AESDirect program users only. If you are not an AESDirect program filer, you will not be affected by **this outage**.

The AESDirect system is undergoing system maintenance occurring effective immediately. There will be an extended outage and the AESDirect system will not be available for EEL filing.

The outage is effective *immediately* and is scheduled to end today, November 16, 2012, at 8:00pm EDT.

During the outage all AESDirect program filers may submit shipments under the AES Downtime Policy. State Department licensable shipments cannot be exported under the AES Downtime Policy and must be held until the connection is restored and an Internal Transaction Number (ITN) is received. Once connection is brought back on-line after the outage, all AESDirect program transactions for shipments that were exported under the AES Downtime Policy must be filed along with any new AES transactions.

AESPCLink users are encouraged to continue creating and storing shipments in a queue on their local computer for transmission when AESDirect is brought back on-line after the outage.

If you utilize the AES Downtime Policy for export, please contact the port from which you will be exporting. In lieu of the AES Proof of Filing citation, please use the AES Downtime citation which consists of the phrase AESDOWN, your individual company's Filer ID, followed by the date.

For example: AESDOWN 123456789 11/16/2012

Please see the CBP web site for further information on the AES Downtime Policy:
http://cbp.gov/xp/cgov/trade/automated/aes/tech_docs/aestir/june04_intro/

For further information or questions, contact the U.S. Census Bureau's AES Branch.

Telephone: (800) 549-0595, Option 1 for AES

Email: askaes@census.gov
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