Eye Tracking while Assessing Cancer Risk FedCASIC 2019 Workshops

Silvia Inéz Salazar, National Cancer Institute, Audience Research Laboratory Manager Jon Strohl, Fors Marsh Group, Senior Researcher



April 16, 2019

- 1. Introduction and Tools
- 2. Method Summary
- 3. Eye Tracking for Observational Purposes
 - 4. Impact

Agenda

Introduction and Tools



Introduction

- Melanoma Risk Assessment Tool (MRAT)
- Breast Cancer Risk Assessment Tool (BCRAT)
- Colorectal Cancer Risk Assessment Tool (CCRAT)
- The ten participants were clinicians who discuss information about cancer or cancer education with patients
- The UX testing incorporated eye tracking to allow those who were viewing live sessions to see where the participants were looking as they interacted with the tools on the desktop computer
- Eye-tracking for observational purposes only

Cancer Risk Assessment Tool: Research Questions

- The intended audience is clinicians who discuss information about cancer or cancer education with patients, patients, and people interested in assessing their risk of cancer.
- How can we make the risk assessment tools easier to use?
- How can we best write the questions so they are clear and easy to understand?
- How can we best use visuals and graphics to present results?

NCI Audience Research Lab





Melanoma Risk Assessment Tool: Introduction Page



Home | Contact | Policies | Accessibility

Melanoma Risk Assessment Tool: Information Entry Page



Melanoma Risk Assessment Tool: Results Page

NIH NATIONAL CANCER INSTITUTE

Melanoma Risk Assessment Tool

RISK CALCULATOR ABOUT THE CALCULATOR

Personalized Risk of Developing Melanoma Cancer

Although a patient's risk may be accurately estimated, these predictions do not allow one to say precisely which patient will develop melanoma.

· Some patients who do not develop melanoma have higher risk estimates than those who do develop the disease.

0.4%

- As a reminder, this tool was designed for use by health professionals. If you are not a health professional, you are encouraged to print these results and discuss them with your provider.
- The tool uses the answers provided to estimate 5-year absolute risk of developing melanoma. This includes the patient's personal medical history, risk factor information, and an examination of the skin on the patient's back and shoulders.
- Patients can reduce their risk for melanoma by engaging in sun-protective behaviors, such as seeking shade, avoiding sun during peak hours (10AM 2PM), wearing a wide-brimmed hat and
 covering up exposed skin, and using sunblock with an SPF of 30 or higher.

Patient's 5-Year Absolute Risk of Developing Melanoma

Based on the information provided, the patient's estimated risk for developing melanoma over the next 5 years is 0.4%, a risk of 0.4% means that out of 1,000 white women with these characteristics living in the southern region, 4 will be expected to develop melanoma in the next 5 years.

Your Answers

•

These results are based upon how you answered the following questions:

Questions:	Answers:
1. What is the patient's race?	Non-Hispanic white
2. What is the patient's age?	65
3. Does the patient live in the Northern, Central, or Southern United States?	Southern
4. What is the patient's gender?	Female
5. Is the patient's complexion light, medium, or dark?	Medium
6. Ask the patient: After repeated and prolonged exposure to sunlight, at the age you are now, would your skin become very brown and deeply tanned, moderately tanned, lightly tanned, or no tan at all?	Moderately tanned
7. How many moles less than or equal to 5mm in diameter are on the patient's back?	Twelve or more
8. How extensive is the freckling on the patient's back and shoulders?	Moderate Freckling



Home | Contact | Policies | Accessibility

U.S. Department of Health and Human Services | National Institutes of Health | National Cancer Institute | USA.gov

NIH ... Turning Discovery Into Health

Breast Cancer and Colorectal Cancer Risk Assessment Tools



NIH) NATIONAL CANCER INSTITUTE ABOUT THE CALCULATO Personalized Risk of Developing Colorectal Cancer mount and oncode, them were your meath care provider. The tool uses a patient's medical history and the history of colorectal cancer among their first-degree relatives (bather, mother, side, 5-Year Absolute Risk of Developing Colorectal Cancer 0.4% 0.5% Lifetime Risk of Developing Colorectal Cancer 3.2% 3.7% in. 1. In the patient Hispanic or Latino? 4 What is the patient's sea? 5. What is the patient's height and weight without shoe 5" 55" and 200 Be onthis did the patient do any kind 1. In the last year, in how many months, if any, did the patient do any kind of vigorous activity onths, on average, about how many hours per week did the patient do vigorous physical Eufferin
 Bayer
 Eccedrin
 Cther generic forms

Method Summary



UX Test Method Summary

- Participants were asked about their healthcare profession and their role in discussing information about cancer or cancer education with patients.
- Participants were shown the three cancer risk assessment tools in random order on either a mobile phone, tablet, or desktop computer.
- Participants were asked to input hypothetical patient scenarios into the tools and then provide feedback about the tools' functionality, clarity, and usefulness.



UX Test Method Summary, cont'd

- Following their interaction with the three cancer risk assessment tools, participants completed the System Usability Scale* (SUS) questionnaire to evaluate their perceived usability of the tools.
- Participants were then asked a few debriefing questions to close the interview.

Please circle the	numbers that me	ost appropriately	reflect your expe	rience with th	e website.						
* Required											
Participant	Number*										
Your answer											
I think that frequently i developing	f patients I	nad questic	ins about t	heir risk o	_	I thought t	here was to	o much inc	consistency	/ in the Ci	ancer Risk
Pick one	Disagree	Disagree	Neutral	Agree	Strongly Agree	Assessme	ent Tools: * Strongly				
choice	0	0	0	0	0		Disagree	Disagree	Neutral	Agree	Strongly Agree
I found the	Oceano Dia		ant Taola		anite.	Pick one choice	0	0	0	0	0
complex: *	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree		agine that r ssment Too			im to use	the Cancer
Pick one choice	0	0	0	0	0		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
						Pick one choice	0	0	0	0	0
I thought th	e Cancer F	lisk Assess	ment Tool	s were ea	sy to use: *	GIOLE					
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	I found the Cancer Risk Assessment Tools very awkward to use:					
Pick one choice	0	0	0	0	0	×	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I think that able to use					erson to be	Pick one choice	0	0	0	0	0
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	I felt very	confident us	ing the Car	ncer Risk A	ssessme	nt Tools: *
Pick one choice	0	0	0	0	0		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
UNITE.		*	-	100	-	Pick one choice	0	0	0	0	0
I found the Assessmer	t Tools we					I needed t	o learn a lot			ild get go	ing with the
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Cancer Risk Assessment Tools: *					
Pick one choice	0	0	0	0	0	Pick one	Disagree	Disagree	Neutral	Agree	Strongly Agree
						Pick one choice	0	0	0	0	0

*Brooke, J. (1986). System Usability Scale (SUS): A quick-and-dirty method of system evaluation. Journal of User Information Architecture Advanced Development Group, DEC, Reading, UK.

Eye Tracking for Observational Purposes



Live Viewer





Benefits

- 1. Viewing the gaze data live informs observers about eye movement patterns
 - F-shaped reading pattern
 - Noticeability
 - Order of information entry
- 2. Increases stakeholder observation and participation
- 3. Increases support and buy-in for the research

Impact



Impact

- 1. Time to enter information into the tool was much shorter than expected.
- 2. The pages for the tools were updated iteratively as high impact issues were identified.
- 3. The questions and text were revised to use more plain language and areas were identified to provide further information and instructions.
- 4. Participants found it easier to use the tools on a desktop than on a tablet or mobile phone.
- 5. Changes were made to optimize information input on mobile devices.
- 6. Participants enjoyed using the tools and viewed them as valuable resources to use both at home and in a clinical setting.



www.cancer.gov/espanol

www.cancer.gov