

# Venue-Based Sampling Methodology in an Intercept Survey of Cyclists

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### **Overview**

- Introduction
- Previous research
- Study design
- Outcomes
- Lessons from the field





### Introduction

### What is Bike to Work Day?





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### 349 Stations in 9 counties:

- Alameda: 80
- Contra Costa: 49
- Napa/Solano: 28
- SF: 22 •
- San Mateo: 39  $\bullet$
- Santa Clara: 80 •
- Sonoma: 32 •

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# **Previous Research**

### <u>Bike to Work Day:</u>

- Rose and Manfurt 2007: Victoria, Australia
- League of American Bicyclists, 2008: San Francisco
- Piatkowski, Bronson, Marshall and Krizek, 2014: Denver, Colo.
- Bicycle counts

### Recreational users:

- Iachan, R., and S. S. Kemp. 1995. Visitor sample surveys. *Survey Methodology, 21*(1), 89–96.
- Iachan, R. 1989. Issues in environmental survey design. *Journal of Official Statistics, 5*, 323–335.



### **Design Options**

	Listed Sample (Registered users, Facebook Group)	RDD Phone/ABS Sample in Bay Area	Venue-based sampling (VBS) at Energizer Stations with follow-up
Pros	<ul> <li>Easy sample draw</li> <li>Members are engaged and likely to participate</li> </ul>	<ul> <li>Represents all riders (experienced and new)</li> </ul>	<ul> <li>Represents registered and non-registered riders</li> <li>Day-of recall accuracy</li> <li>Sampling design assigns nearly equal probabilities of selection to all riders</li> </ul>
Cons	<ul> <li>Biased sample (undercoverage): may exclude more casual riders</li> <li>Only web or mail contact possible</li> </ul>	<ul> <li>Low incidence (eligibility rate)</li> <li>Potentially high refusal rate</li> <li>Cost-prohibitive</li> </ul>	Difficult to gauge representativeness

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# **Study Overview**

Research questions:

1) What travel changes and emission reductions occur on BTWD, as compared to a typical workday?

2) What are the effects of BTWD on travel and emissions throughout the year?

Design:

- Intercept Survey on BTWD (venue-based sampling)
- Follow-up Survey in 3 months (web or phone)



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# Sampling Design

- Venue Based Sampling (VBS)
- Probability sampling variation of "intercept survey"
- Three-stage stratified sampling design
- Sampling units are station-period pairs (units)





# Venue-based sampling (VBS)

- Recruitment at venues where population of interest gathers
- First-stage sampling: venues
- Second-stage sampling: venue and day-time combinations (VDTs)
- Third-stage sampling: individuals within sample (conducted) VDTs
- Stages 1-2 can be combined



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### **Strengths and Weaknesses - VBS**

- Strengths
  - Probability sampling (though eroded by practical concerns)
  - Responsive: Ability to monitor, control and adjust process
  - Account for refusals  $\rightarrow$  population-based estimates
- Potential weaknesses
  - Weightable probability sample if and only if implemented with random sampling
  - Not all eligible people attend venues (non-coverage bias)
  - Potential multiplicity
    - People may attend venues at different frequencies
- Non-coverage biases and multiplicity are minimized in this study



# **Sample Allocation**

### **Distribution of bicycle users**

County	Estimated daily bicycle commuters (2005)
San Francisco	9,686
Santa Clara	7,983
Alameda	7,859
Contra Costa	4,543
Sonoma	3,413
San Mateo	3,231
Solano	2,766
Marin	1,637
Napa	1,182

### Below: Energizer stations in Oakland



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### Sampling Allocation (continued)

- Allocation to counties for day and evening sampling using bicycle count data
- Allocated 60 sampling station-period units (40 + 20 for am/pm) to counties
- Allocation to substrata defined by busy/non-busy stations





## **Respondent Selection**

- Interviewer positioning
- Systematic selection approach: "Look up and select"
- No control over stream of riders coming through Energizer Station
- Short invitation mentioning incentive







### **Outcomes**

- Number of riders invited: 1,690
- % of riders who completed intercept => 82% (1,386)
- % of respondents who agreed to be contacted for the follow-up three months later => 81% (1,123).
- Follow-up RR => 60% (669).
- Follow-up mode => Web and phone



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# **Lessons from the Field**

High levels of cooperation/participation:

- Ultra short instrument
- Fun spirit of the day
- High value prize
- "Part of team"
- Collected both email and phone contacts





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## **Survey results**

• 21% of participants would not have biked if it were not BTWD, resulting in 68 tons of GHG emissions reduced from avoided car trips.

• About 1/3 of new bicyclists continued biking after BTWD and planned to continue biking.

• Approximately 8% of respondents had increased the number of days they biked per week since BTWD.

• Assuming that behavior change following BTWD will endure in the long term, the BTWD event will reduce regional VMT by 4.6 million annually, resulting in more than 1,700 tons of GHG emissions reduced annually.

• BTWD has measurable impacts on bicycling activity and GHG emissions in both the short term and the long term.





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### **Results – Day of Impacts**

How often do you typically bike to work?	Number of Respondents	% of Respondents
3 or more times a week	899	63.3%
1 to 2 times a week	261	18.4%
Once every two weeks	70	4.9%
Less than once a month	126	8.8%
Never biked to work before	61	4.3%
Don't know/Refuse	4	0.3%
Total	1,421	100%

- On the day of the event, 4% of participants were new bicycle commuters.
- 21% of participants would not have biked if it were not BTWD, resulting in 68 tons of GHG emissions reduced from avoided car trips.



### **Results – Long-term Impacts**

- In the long term, about 1/3 of new bicyclists continued biking after BTWD and planned to continue biking.
- Approximately 8% of respondents had increased the number of days they biked per week since BTWD.
- Assuming that behavior change following BTWD will endure in the long term, the BTWD event on May 8, 2014 will reduce regional VMT by 4.6 million annually, resulting in more than 1,700 tons of GHG emissions reduced annually.
- BTWD has measurable impacts on bicycling activity and GHG emissions in both the short term and the long term.



	Bike to Work Day 2014 Intercept Survey Disposition Sheet		
Interviewer ID:	Station Location code:	AM or PM:	
Disposition		Tally	
Complete			
Partial			
Refusal			
Language Barrier			
Ineligible - Under 18			
Ineligible - Not biking to work			

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### **Questionnaire Review**

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San Francisco Bay Metropolitan Transportation Commission

#### Bike to Work Day 2014 Intercept Survey

Interviewer ID:		Shift: O AM O PM		
Station Loo	cation Code:	Interview number:		
Intro:	Hi! We're doing a two-minute survey to measure the environmental impact of Bike to Work Day.			

you participate in this quick survey and a brief follow-up, you'll be entered to win up to \$1,500 worth of bike gear and prizes. Would you like to participate?

If No → Note this in Disposition form as Refusal

If Yes 🗲 Great, thanks!

#### Pre1: Are you over 18?

- ) YES -> Go to Pre2
- NO → TERMINATE: "Thank you, we're only interviewing people over 18." Note this in Disposition form as Ineligible (Under 18)
- O DON'T KNOW

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### **Questionnaire Review**

Pre2: Are you biking to or from work today?

- YES → Go to Q1
- NO → TERMINATE: "Thank you, we're only interviewing those who are on their way to or from work today."

Note this in Disposition form as Ineligible (Not biking to work)

DON'T KNOW
 REFUSED

Your answers to this survey will be kept confidential and will never be linked to you in any published reports.

How often do you typically bike to work?

- 3 OR MORE TIMES A WEEK
- 1 TO 2 TIMES A WEEK
- ONCE EVERY TWO WEEKS
- LESS THAN ONCE A MONTH

NEVER BIKED TO WORK BEFORE
 DON'T KNOW
 REFUSED

Q2

Q1

- If today were not Bike to Work Day, would you have commuted by bicycle today?
  - YES → Go to Q4
  - NO → Go to Q3
  - O DON'T KNOW
  - REFUSED





# **Questionnaire Review**



San Francisco Bay

Metropolitan Transportation Commission

Q3	IF NO to Q2: How would you have gotten to work today?			
	O DRIVE ALONE	○ WALKING		
	O CARPOOL/VANPOOL	O OTHER: SPECIFY		
	TRANSIT (INCLUDES BART, MUNI, CALTRAIN)	O DON'T KNOW		
	TAXI (INCLUDES UBER, LYFT, SIDECAR)	O REFUSED		
Q4	What is your one-way travel distance from home to work, in miles?			
	O DON'T	KNOW		
	REFUSE	D		

Q5 What ZIP code did you start your commute in today?

DON'T KNOW
REFUSED

Q6 What is the ZIP code of your destination?

) DON'T KNOW ) REFUSED

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### **Questionnaire Review**

Q7	<ul> <li>We're doing a short follow-up survey in three months to measure the environmental impact of Bike to Work Day. If you complete the follow-up survey, you'll be entered to win up to \$1,500-worth of bike gear and prizes. Can we contact you about the follow-up survey?</li> <li>YES → Go to Q8</li> <li>NO → TERMINATE: "Thank you for your input, and have a great ride!"</li> <li>DON'T KNOW</li> <li>REFUSED</li> </ul>		
Q8	Can you please tell me what email address w	e can contact yo DON'T KNC REFUSED	ou at? DW
Q9	Can you please tell me a phone number we c	OUID reach you a ODON'T KNC REFUSED	at? DW
Can I please get your name? (IF NO → "Thank you for your input, and have a great ride!")			
Q10	What is your last name?	Q11	What is your first name?

Great! Thank you so much for your input and your willingness to participate in our follow-up. We will contact you in three months' time. Have a great ride!

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