

Developing Responsive Mobile Web Systems Using an Open Source Framework

Christopher Siege, Debra Fleischmann

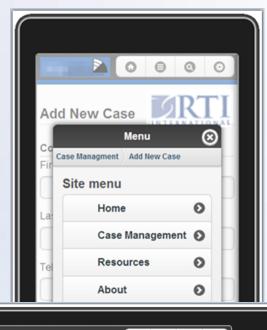
FedCASIC Washington, DC March 20, 2014

www.rti.org

RTI International is a trade name of Research Triangle Institute.

Outline

- Mobile Data Collection Options
- Driving Factors for Approach
- Project Requirements
- Open Source Framework
- Case Study
- Challenges







Mobile Data Collection Options

- Traditional Websites
 - Viewable on mobile devices but often times difficult to navigate menus, perform tasks and view content
- Native Mobile Applications "Apps"
 - Written specifically for device platform (Android, iOS, Windows Phone) and is installed on the local device
- Mobile Websites
 - Optimized for mobile devices by incorporating responsive web designs that visually adapts to the device size



Driving Factors for Approach

- Usability
- Web Accessibility
- Performance
- Rich Functionality
- User Expectations

- Labor Costs
- Software Licensing
- Hardware
- Schedule

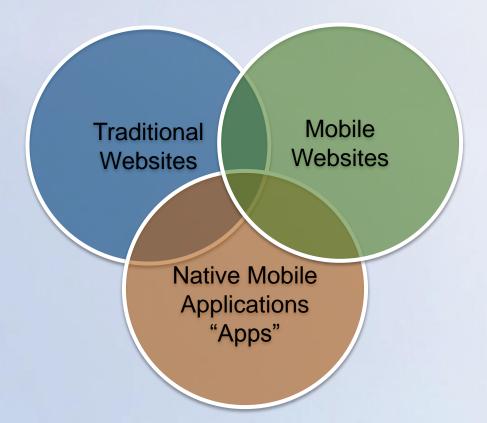
- Device Support
- Security
- Bring Your Own Device (BYOD)

- Survey Mode
 - CAPI
 - Web SAQ



Driving Factors for Approach

- Each option addresses some factors with some overlap
- No single best option for all scenarios
- Solution must match project and user needs





Case Study Project Requirements

- Cost Effective
- Rapid Development
- Respondent Data Collection
- Study Data Collection
- Operational Management
- Multi-Device Support (BYOD)
- Section 508
- FIPS Moderate Security





Project Requirements

Rapid Development

Chosen Solution

Respondent Data collection **Study Data Collection** Microsoft .NET Framework **Operational Management** Mobile Web Approach Multi-Device Support (BYOD) **Open Source Toolkit** Section 508 Accelerate Development Multi-Device Support **RTI Virtualized Private Cloud** Security - FIPS Moderate **Cost Effective** Applies to all solutions



Mobile Web Solution Selection

- Multi-Device Support (BYOD)
- Section 508
- Cost Effective
- Rapid Development

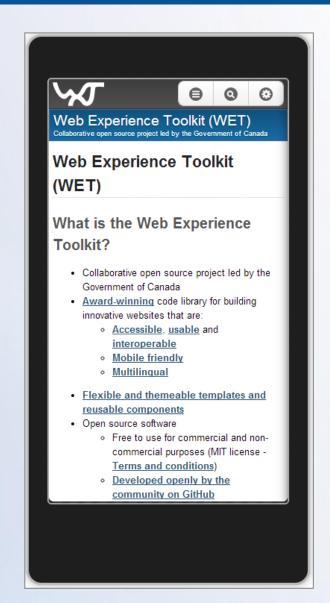
- Mobile Web Approach
- Open Source Toolkit
- Accelerate Development
- Multi-Device Support

- Open source and commercial options assessed
- Responsive Web Design options increasing
- Selection of Web Experience Toolkit solution



Web Experience Toolkit

- Led by Government of Canada
- Open source
- First-Class Mobile Device Support
- Community Development / Support
- Featured:
 - http://government.github.com/
 - http://howto.gov



Web Experience Toolkit

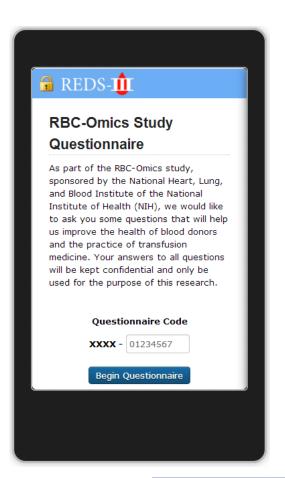
- Built using latest web technologies
 - HTML5
 - CSS3
 - JavaScript
- Reusable
 - Themes
 - Plug-ins



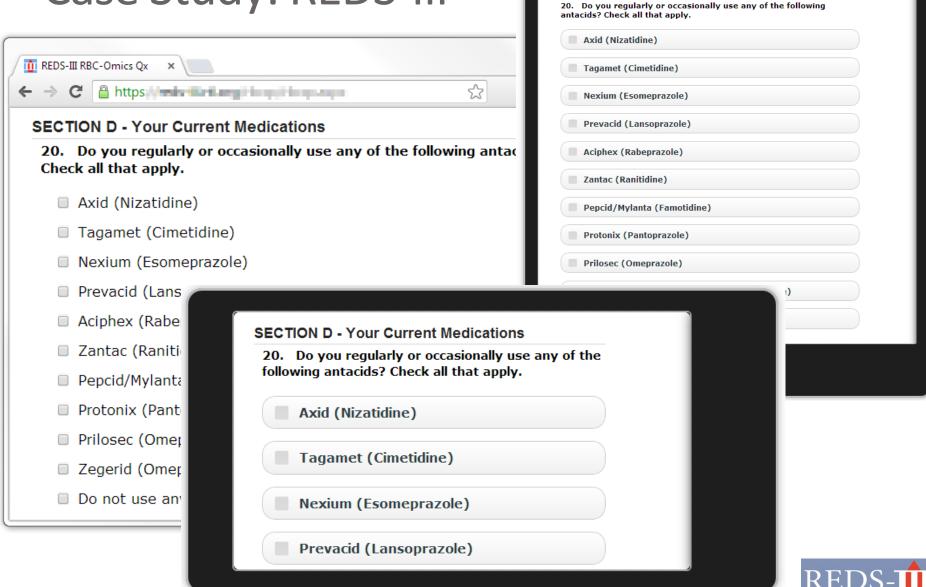
- Web Accessibility
 - Conforms to WCAG 2.0 level AA
 - Leverages WAI-ARIA to further enhance web accessibility
 - Addresses many Section 508 provisions



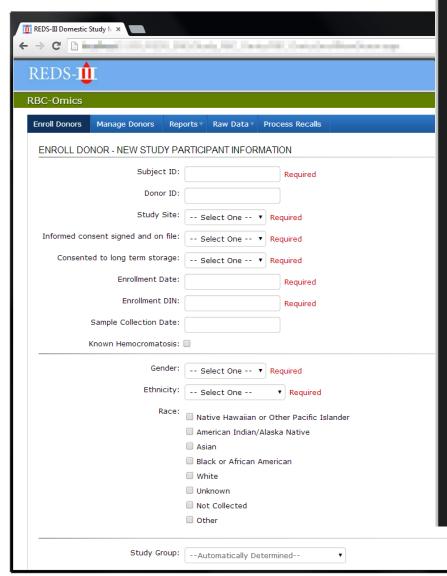
- Recipient Epidemiology and Donor Evaluation Study-III
 - National Heart, Lung, and Blood Institute (NHLBI)
 - National Institutes of Health (NIH)
- Data Coordinating Center
 - RTI International
- Numerous Data Collection Efforts
 - Electronic Medical Record Extraction
 - Clinical Study Management
 - Enrolled Subject Data Collection
 - Computer Assisted Personal Interviewing
 - Web-based Self Administered Questionnaires

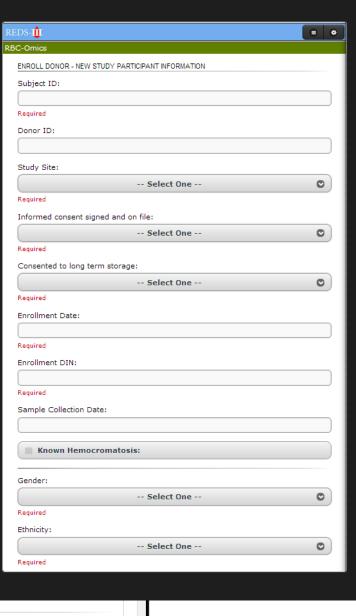


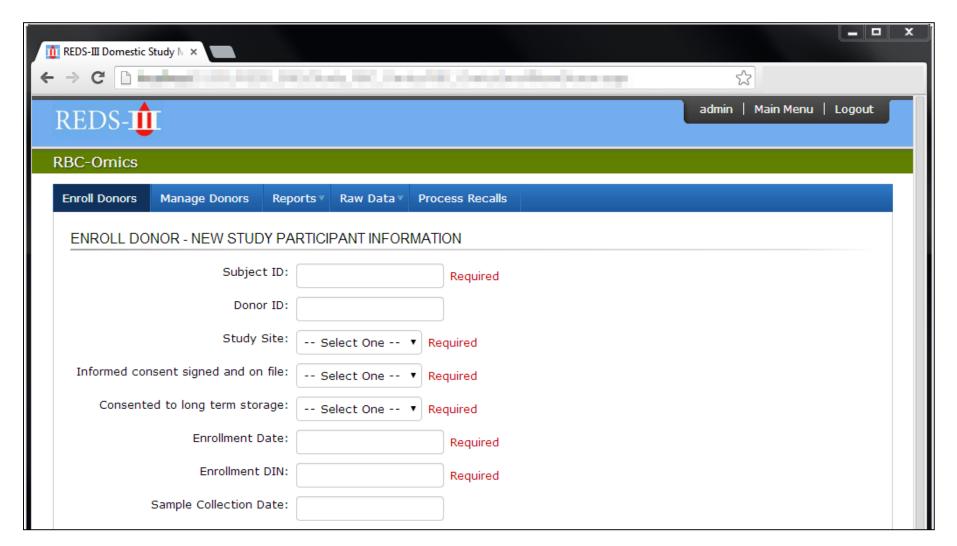




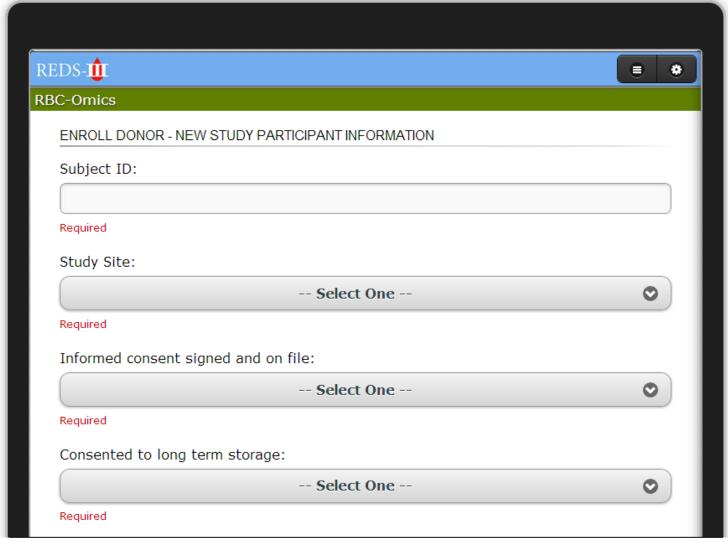
SECTION D - Your Current Medications



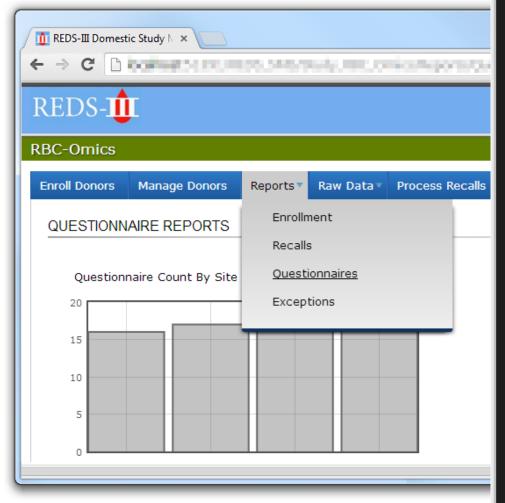


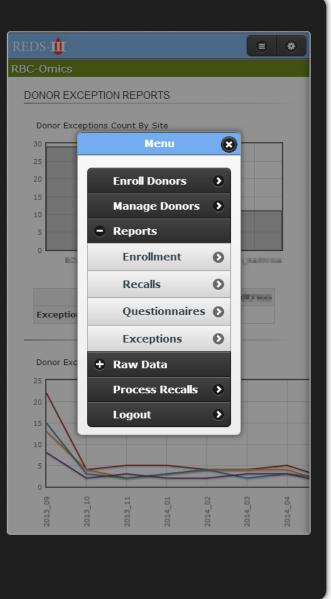




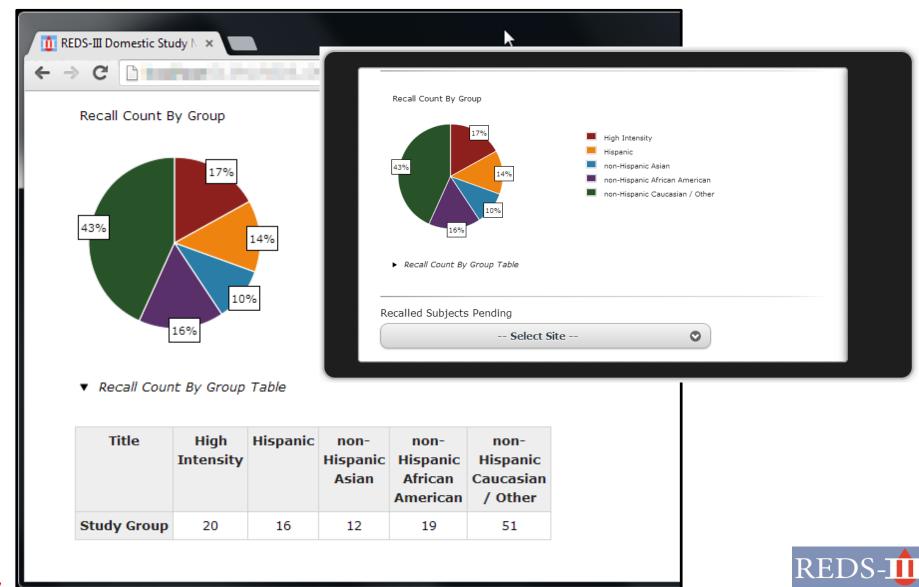












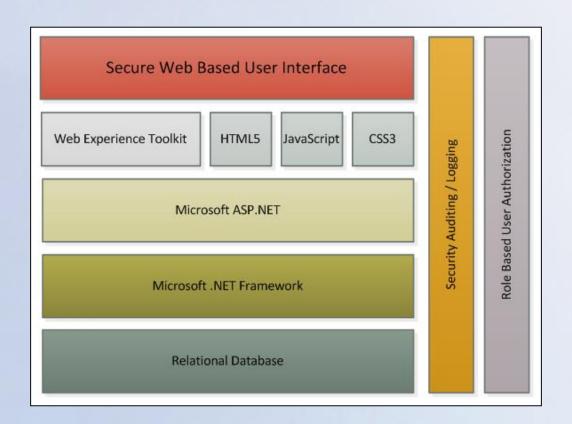
Challenges

Legacy Browser Support

- Development Integration
- Modern Browser Differences
- Toolkit Customizations

User Expectations

Predictability of Change





Conclusion

Success

- Multi-study / multi-mode data collection
- Positive end user experience
- Flexible device support
- Web Experience Toolkit
 - http://wet-boew.github.io/wet-boew





More Information



Christopher Siege

Senior Software Engineer 919.485.5605 Research Computing Division

csiege@rti.org

Debra Fleischman

Data Management Director 919.541.6367

Environmental and Health Science

dmf@rti.org

