

Cost Implications of New Address Listing Technology: Efficiency and Data Quality

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NORC
at the UNIVERSITY *of* CHICAGO

- How to List
- Listing Types
- Methods
- Results
- Limitations
- Conclusions

What is Listing?

- A process where one carefully and correctly records all housing units (HUs) within specified boundaries.
 - Prepares sampling frames for survey research
 - Used in areas where there is USPS Delivery Sequence File undercoverage – largely *rural* areas

Step 1:

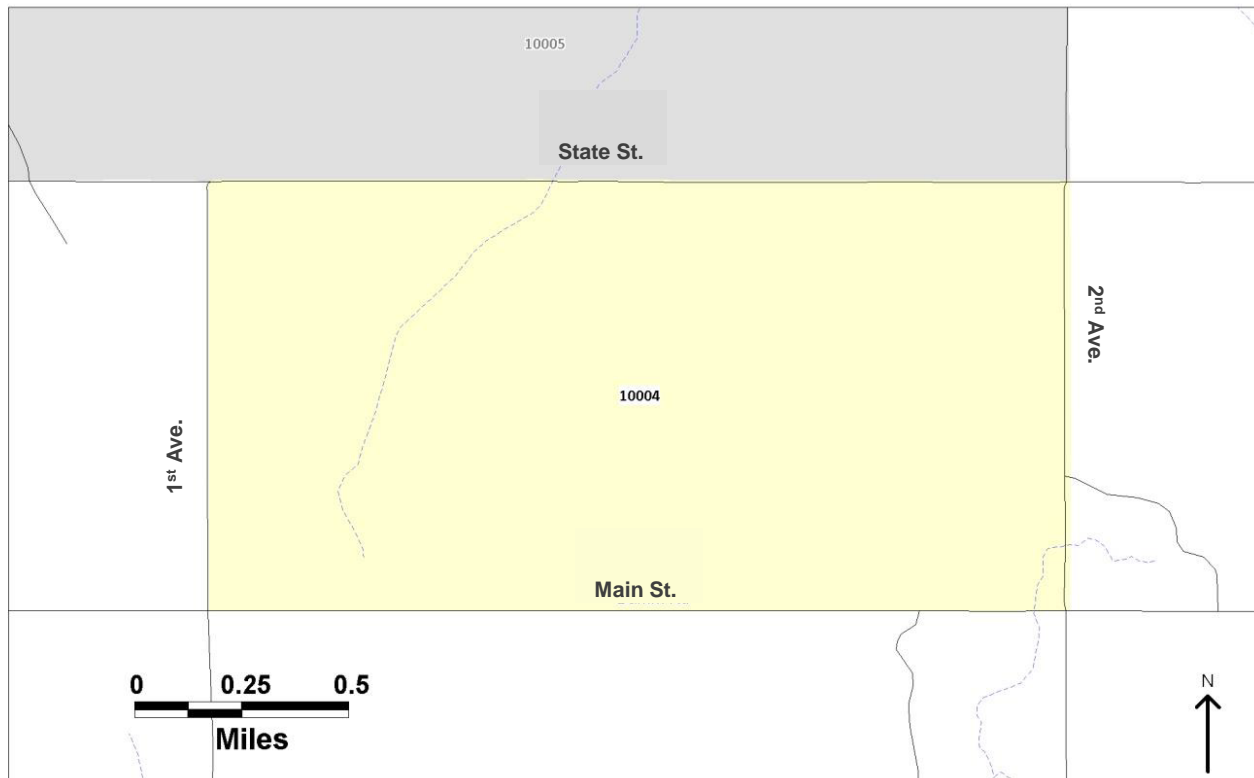
- Examine maps to determine segment boundaries
- List one Census block at a time

How to List

National Frame 2010 Listing

ASSIGNMENT: MT001N
BLOCK:

City: Unincorporated County: Roosevelt State: MT



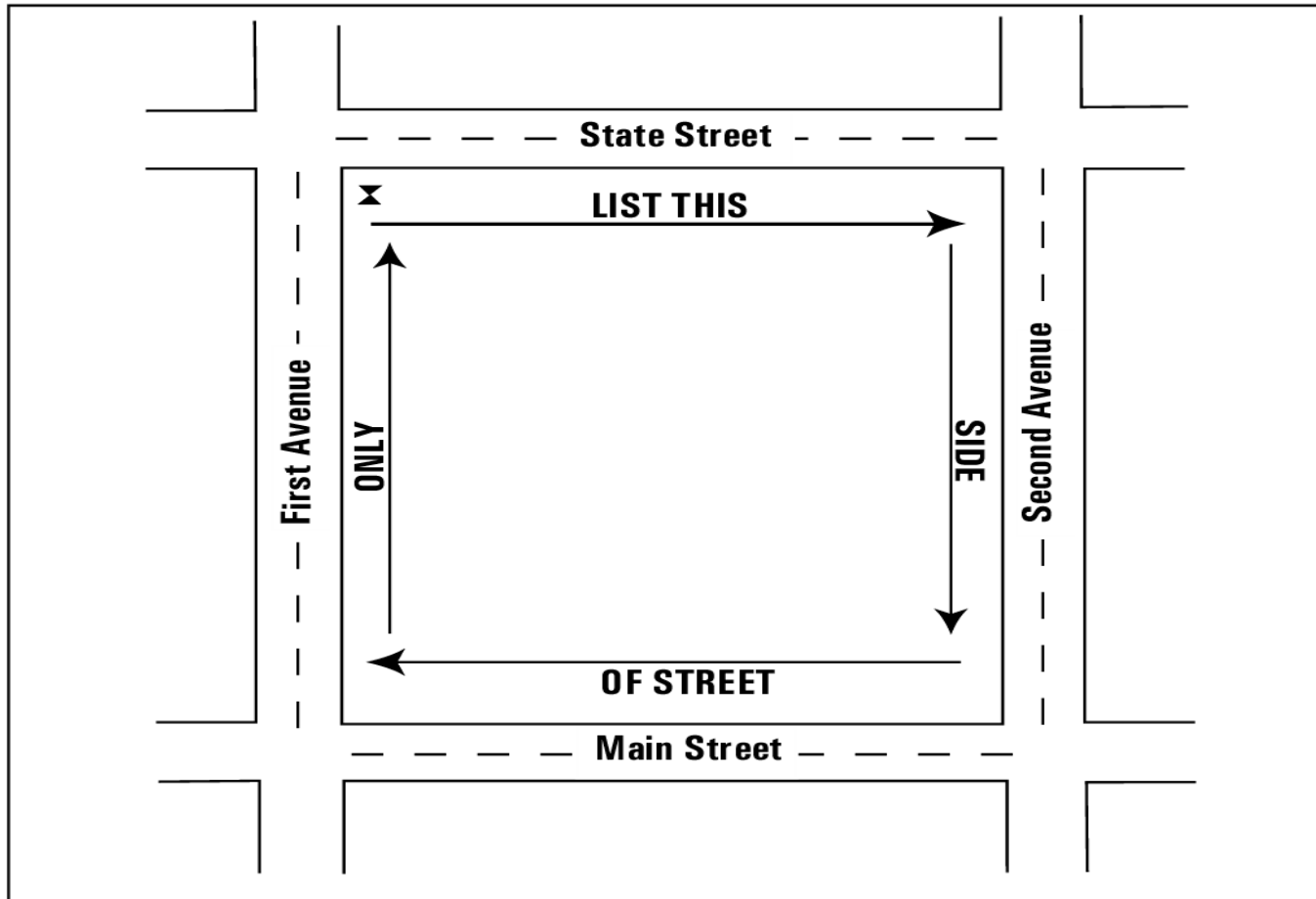
Created: 8/15/2011

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How to List

- Start at northwest corner of block
- Move clockwise around the block, recording all addresses in the segment

How to List



- Listing challenges
 - Incomplete street names (e.g. Main St. instead of North Main St.)
 - Unnamed streets
 - Invisible block boundaries
 - Nonexistent streets on physical maps

- Traditional Listing
 - Paper maps and listing sheets
 - Lister records addresses from scratch using paper and pencil

Traditional Listing Sheet

| A. Pre-Loaded Information | | | B. Information Entered by Lister and Editor | |
|---------------------------|---------|-------|---|--|
| PSU: | Segment | Block | Locality Name: _____ (enter only if different from pre-loaded City Name) | |
| PSU Name: MASSACHUSETTS | | | Lister Name and NORC ID: _____ | |
| County Name: WORCESTER | | | Editor Name and NORC ID: _____ | |
| City Name: | | | Date of Listing: _____ Date of Edit: _____ | |
| | | | Actual # of HUs in block (Including continuation sheet): _____ | |

| Line | Address | | | | | Apt | Description | Check OK | Check DNE |
|------|---------|--------|-------------|------|-----|-----|-------------|-------------|--------------|
| | # | Prefix | Street Name | Type | Dir | | | | |
| 1 | | | | | | | | | |
| 2 | | | | | | | | | |
| 3 | | | | | | | | | |
| 4 | | | | | | | | | |
| 5 | | | | | | | | | |
| 6 | | | | | | | | | |
| 7 | | | | | | | | | |
| 8 | | | | | | | | | |
| 9 | | | | | | | | | |
| 10 | | | | | | | | | |
| 11 | | | | | | | | | |
| 12 | | | | | | | | | |
| 13 | | | | | | | | | |
| 14 | | | | | | | | | |
| 15 | | | | | | | | | |
| 16 | | | | | | | | | |
| 17 | | | | | | | | | |
| 18 | | | | | | | | | |
| 19 | | | | | | | | | |
| 20 | | | | | | | | | |

Traditional Listing Sheet (Completed)

| A. Pre-Loaded Information | | | B. Information Entered by Lister and Editor | |
|---------------------------|----------------|--------------|---|--|
| PSU: _____ | Segment: _____ | Block: _____ | Locality Name: _____ (enter only if different from pre-loaded City Name) | |
| PSU Name: MASSACHUSETTS | | Tract: _____ | Lister Name and NORC ID: <u>Katie Dekker 5054</u> | |
| County Name: WORCESTER | | | Editor Name and NORC ID: _____ | |
| City Name: _____ | | | Date of Listing: <u>2-10-13</u> Date of Edit: _____ | |
| | | | Actual # of HUs in block (Including continuation sheet): <u>13</u> | |

| Line | Address | | | | | Apt | Description | Check OK | Check DNE |
|------|---------|--------|-----------------|------|-----|-----|------------------------------------|-------------|--------------|
| | # | Prefix | Street Name | Type | Dir | | | | |
| 1 | 101 | | State | St. | | 101 | | | |
| 2 | 101 | | State | St. | | 102 | | | |
| 3 | 101 | | State | St. | | 103 | | | |
| 4 | 105 | | State | St. | | | | | |
| 5 | No # | | State | St. | | | Red brick 2-story Corner of State | | |
| 6 | 14 | | 2 nd | Ave. | | | + 2 nd | | |
| 7 | 120 | | Main | St. | | A | | | |
| 8 | 120 | | Main | St. | | CH | coach house behind main | | |
| 9 | 110 | | Main | St. | | | | | |
| 10 | 7 | | 1 st | Ave. | | | | | |
| 11 | 21 | | 1 st | Ave. | | | | | |
| 12 | No # | | 1 st | Ave. | | | between 21+37 1 st Ave. | | |
| 13 | 37 | | 1 st | Ave. | | | | | |
| 14 | | | | | | | | | |
| 15 | | | | | | | | | |
| 16 | | | | | | | | | |
| 17 | | | | | | | | | |
| 18 | | | | | | | | | |
| 19 | | | | | | | | | |
| 20 | | | | | | | | | |

- Enhanced (Dependent) Listing
 - Paper maps and listing sheets
 - Addresses from Delivery Sequence File (DSF) are geocoded and preprinted on listing sheets
 - Lister confirms/denies existence of DSF lines and adds new addresses to listing sheet

Enhanced Listing Sheet

Site: Ramsey County

City Milwaukee

Segment

Tract

Block

| Line # | Address | | | | | Apt | Description | OK | EDIT | DNE |
|--------|---------|-----|-------------|------|-----|-----|-------------|----|------|-----|
| | # | Pre | Street Name | Type | Dir | | | | | |
| 2 | | W | LAKESHORE | RD | | | | | | |
| 4 | | W | LAKESHORE | RD | | | | | | |
| 6 | | W | LAKESHORE | RD | | | | | | |
| 8 | | W | LAKESHORE | RD | | | | | | |
| 10 | | W | LAKESHORE | RD | | | | | | |
| 11 | | W | LAKESHORE | RD | | | | | | |
| 15 | | W | LAKESHORE | RD | | | | | | |
| 17 | | W | LAKESHORE | RD | | | | | | |
| 7 | | | MIDDLE | DR | N | | | | | |

Enhanced Listing Sheet (Completed)

Site: Ramsey County

City: Milwaukee

Segment

Tract

Block

| Line # | Address | | | | | Apt | Description | OK | EDIT | DNE |
|--------|---------|-----|-------------|------|-----|-----|----------------------------|----|------|-----|
| | # | Pre | Street Name | Type | Dir | | | | | |
| 1 | 2 | W | LAKESHORE | RD | | | | X | | |
| 2 | 4 | W | LAKESHORE | RD | | | | X | | |
| 3 | 6 | W | LAKESHORE | RD | | A | | | X | |
| 5 | 8 | W | LAKESHORE | RD | | | | X | | |
| 6 | 10 | W | LAKESHORE | RD | | | No number visible on house | X | | |
| 7 | 11 | W | LAKESHORE | RD | | | | X | | |
| 8 | 15 | W | LAKESHORE | RD | | | | X | | |
| 9 | 17 | W | LAKESHORE | RD | | | | X | | |
| 10 | 7 | | MIDDLE | DR | St | N | | | X | |

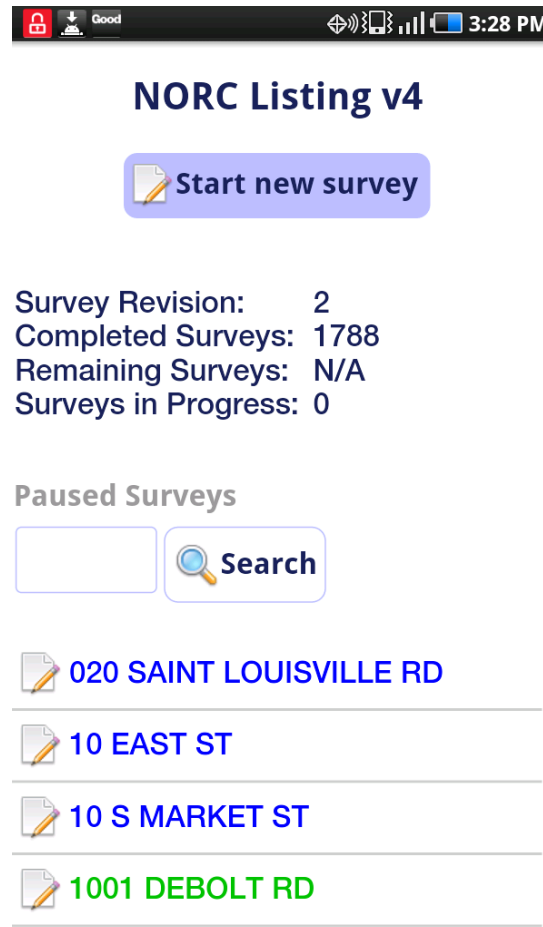
Enhanced Listing Sheet (Completed Continuation)

Site: Ramsey City: _____ Segment: _____ Tract: _____ Block: _____

| Line # | Address | | | | | Apt | Description | OK |
|--------|---------|-----|-------------|------|-----|-----|-------------|----|
| | # | Pre | Street Name | Type | Dir | | | |
| 4 | 6 | W | Lakeshore | Rd | | B | | X |
| 11 | 13 | | middle | St. | N | | | X |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

- Device-Based Listing (Samsung Galaxy Tab)
 - Hybrid of traditional and enhanced listing
 - Electronic maps and data entry
 - DSF addresses are preloaded on device
 - Lister begins to record addresses as encountered, but if already preloaded, enhanced search feature will pull up appropriate housing unit for confirmation.
 - If not on DSF, lister adds housing unit to the address frame

Device-Based Listing



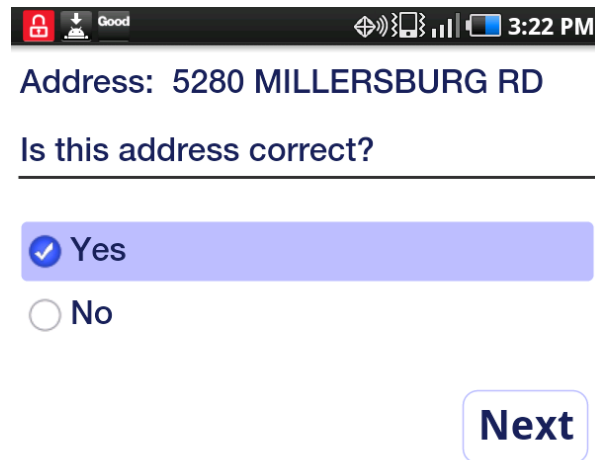
Enter address not on preloaded list →

Search for preloaded addresses →

Sort preloaded addresses as desired →

Device-Based Listing

- If on preloaded list



The screenshot shows a mobile device interface with a status bar at the top displaying a lock icon, a download icon, the word "Good", and system icons for Wi-Fi, cellular signal, and battery. The time is 3:22 PM. Below the status bar, the text "Address: 5280 MILLERSBURG RD" is displayed. Underneath, the question "Is this address correct?" is followed by a horizontal line. There are two radio button options: "Yes" (which is selected and highlighted in blue) and "No". A "Next" button is located at the bottom right of the screen.

Address: 5280 MILLERSBURG RD

Is this address correct?

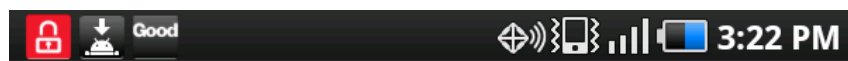
Yes

No

Next

Device-Based Listing

- Option to enter description of housing unit

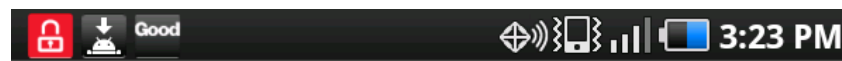


Do you want to include a description of the HU?

Yes

No

Next



Enter a description of the Unit.

2 story gray brick house on SW corner

Next

- Captures coordinates of housing unit



Select to capture the Latitude and Longitude of the Unit

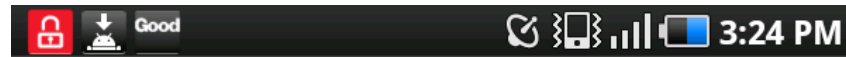
Capturing location...



Next

Device-Based Listing

- Captures photograph for housing units with no visible housing unit number



Select for a photo of the unit.

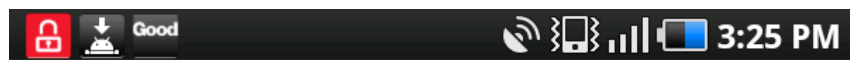


- Photograph of complicated housing situation



Device-Based Listing

- If on preload list but not in reality

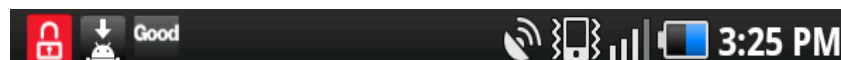


Address: 20305 ARRINGTON RD

Is this address correct?

- Yes
- No

Next



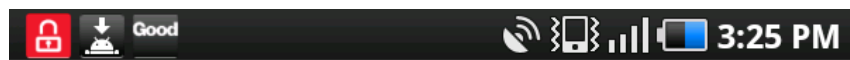
Record flag

- Edit
- Does not Exist

Next

Device-Based Listing

- If on preload list but needs edit



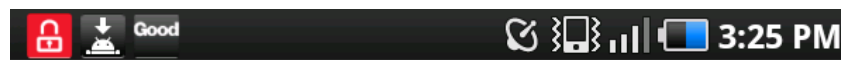
Address: 20305 ARRINGTON RD

Is this address correct?

Yes

No

Next



Record flag

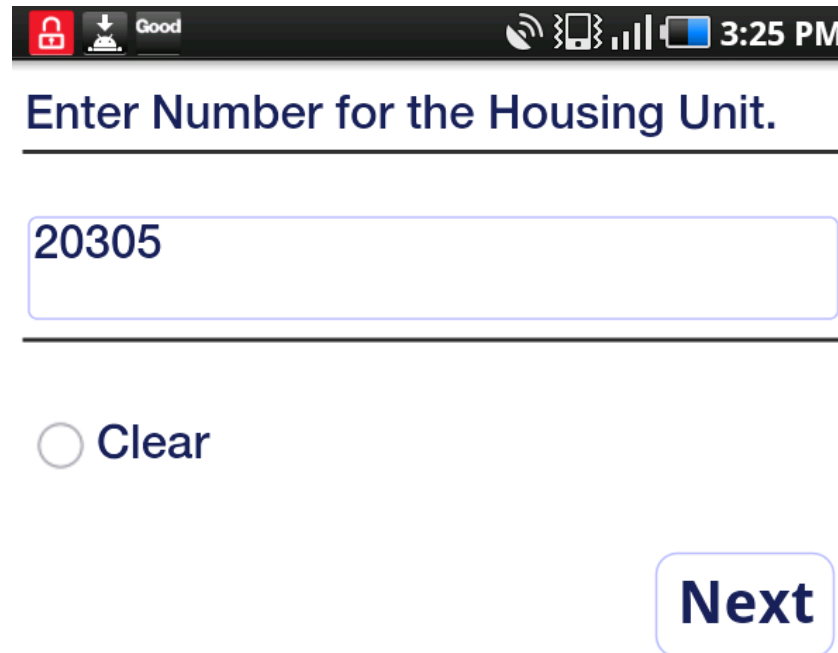
Edit

Does not Exist

Next

Device-Based Listing

- If on preload list but needs edit



The screenshot shows a mobile application interface. At the top is a black status bar with icons for a lock, a download arrow, the word "Good", signal strength, Wi-Fi, and a battery icon, along with the time "3:25 PM". Below the status bar is the text "Enter Number for the Housing Unit." followed by a horizontal line. Underneath is a text input field containing the number "20305". Below the input field is another horizontal line. At the bottom left is a radio button next to the text "Clear". At the bottom right is a rounded rectangular button with the text "Next".

Device-Based Listing

- If not on preload list

NORC Listing v4

[Start new survey](#)

Survey Revision: 2
Completed Surveys: 1788
Remaining Surveys: N/A
Surveys in Progress: 0

Paused Surveys

[Search](#)

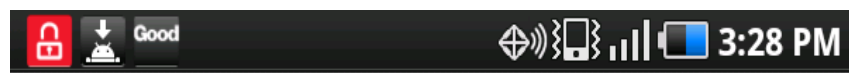
[020 SAINT LOUISVILLE RD](#)

[10 EAST ST](#)

[10 S MARKET ST](#)

Device-Based Listing

- If not on preload list



Do you want to start with the previous address?

Yes



If yes, fields are preloaded with previous address

No



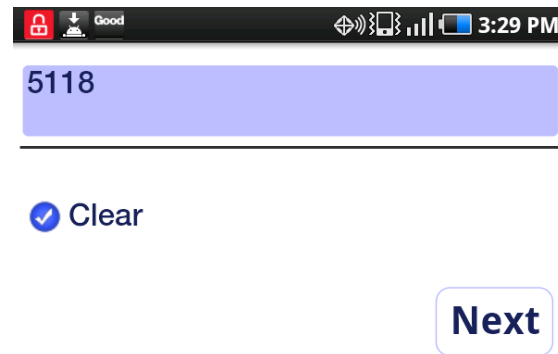
If no, fields are empty

Cancel

Next

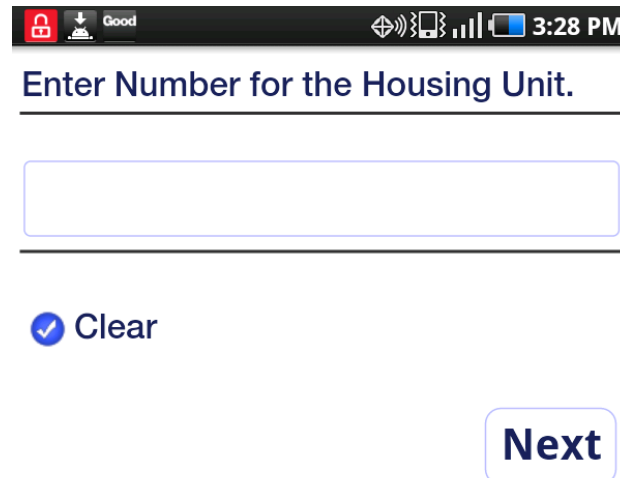
Device-Based Listing

- If using preload



A screenshot of a mobile application interface. At the top, there is a status bar with a lock icon, a download icon, the word "Good", and system icons for Wi-Fi, cellular signal, and battery, along with the time "3:29 PM". Below the status bar is a blue horizontal bar containing the number "5118". Underneath this bar is a "Clear" button with a blue checkmark icon. At the bottom right of the screen is a rounded rectangular button labeled "Next".

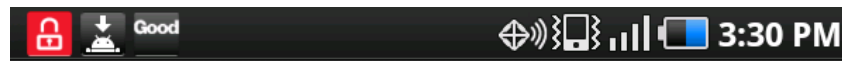
- If not using preload



A screenshot of a mobile application interface. At the top, there is a status bar with a lock icon, a download icon, the word "Good", and system icons for Wi-Fi, cellular signal, and battery, along with the time "3:28 PM". Below the status bar is the text "Enter Number for the Housing Unit." followed by a horizontal line. Underneath the line is a white text input field with a blue border. Below the input field is a "Clear" button with a blue checkmark icon. At the bottom right of the screen is a rounded rectangular button labeled "Next".

Device-Based Listing

- Address confirmation



Address: 5118 E BLAIR DR 1R

Is this address correct?

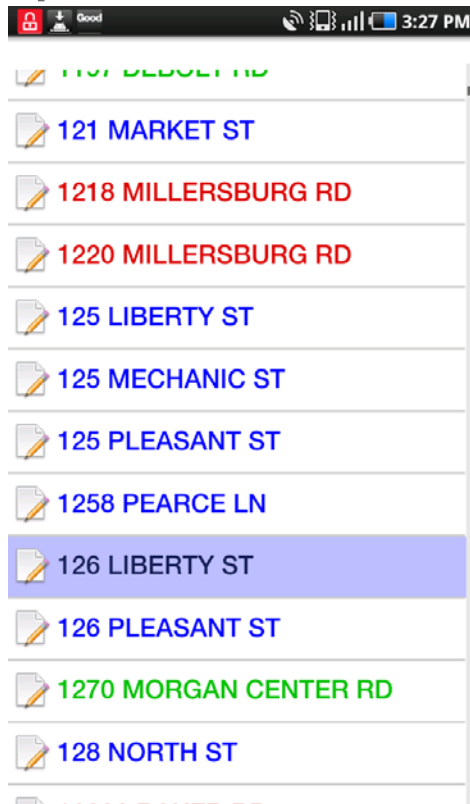
Yes

No

Next

Device-Based Listing

- At-a-glance indication of whether an address was preloaded, does not exist, or added



Green records are confirmed

Red records have been deleted

Blue records have been added to preloaded list

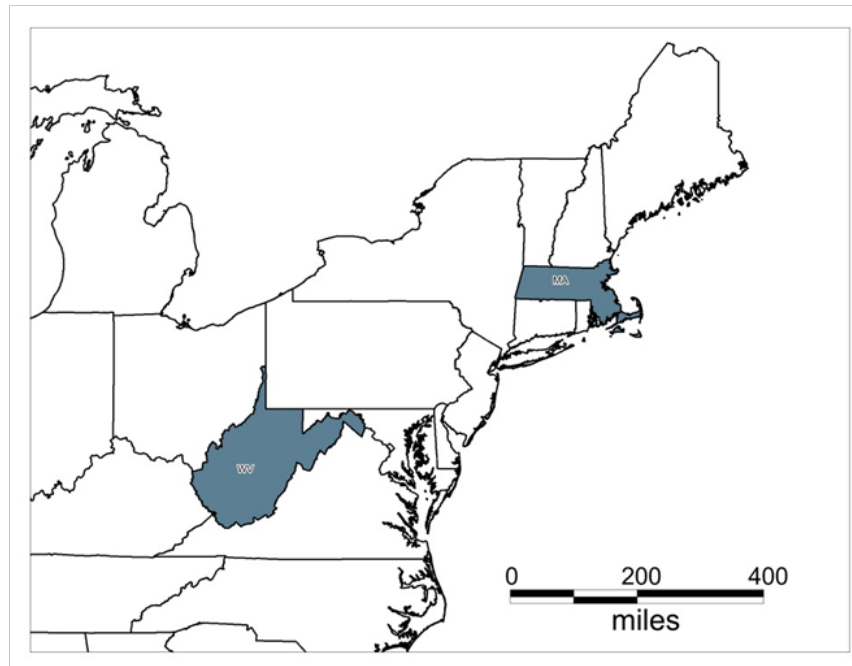
Black records have not yet been worked

- National Children's Study
 - Summer of 2011
 - NORC worked with Worcester County, MA and Marion County, WV to compare listing techniques
 - List 22,000 housing units, half traditionally and half enhanced

- 2010 National Frame
 - Fall of 2011
 - NORC conducted large-scale listing effort to construct a national address frame
 - Listed 80,000 housing units in 32 states
 - Used device-based listing
 - Capture location, listing time, appearance, etc.

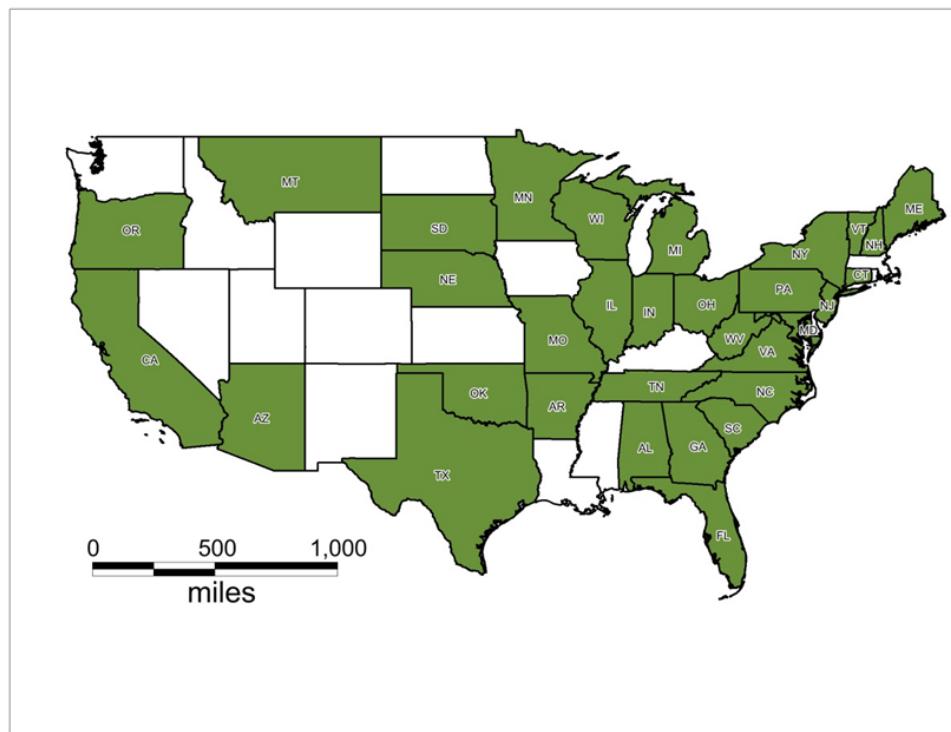
Traditional/Enhanced Listing Locations

States Containing Traditional and Enhanced Listed Segments



Device Listing Locations

States Containing Device Listed Segments

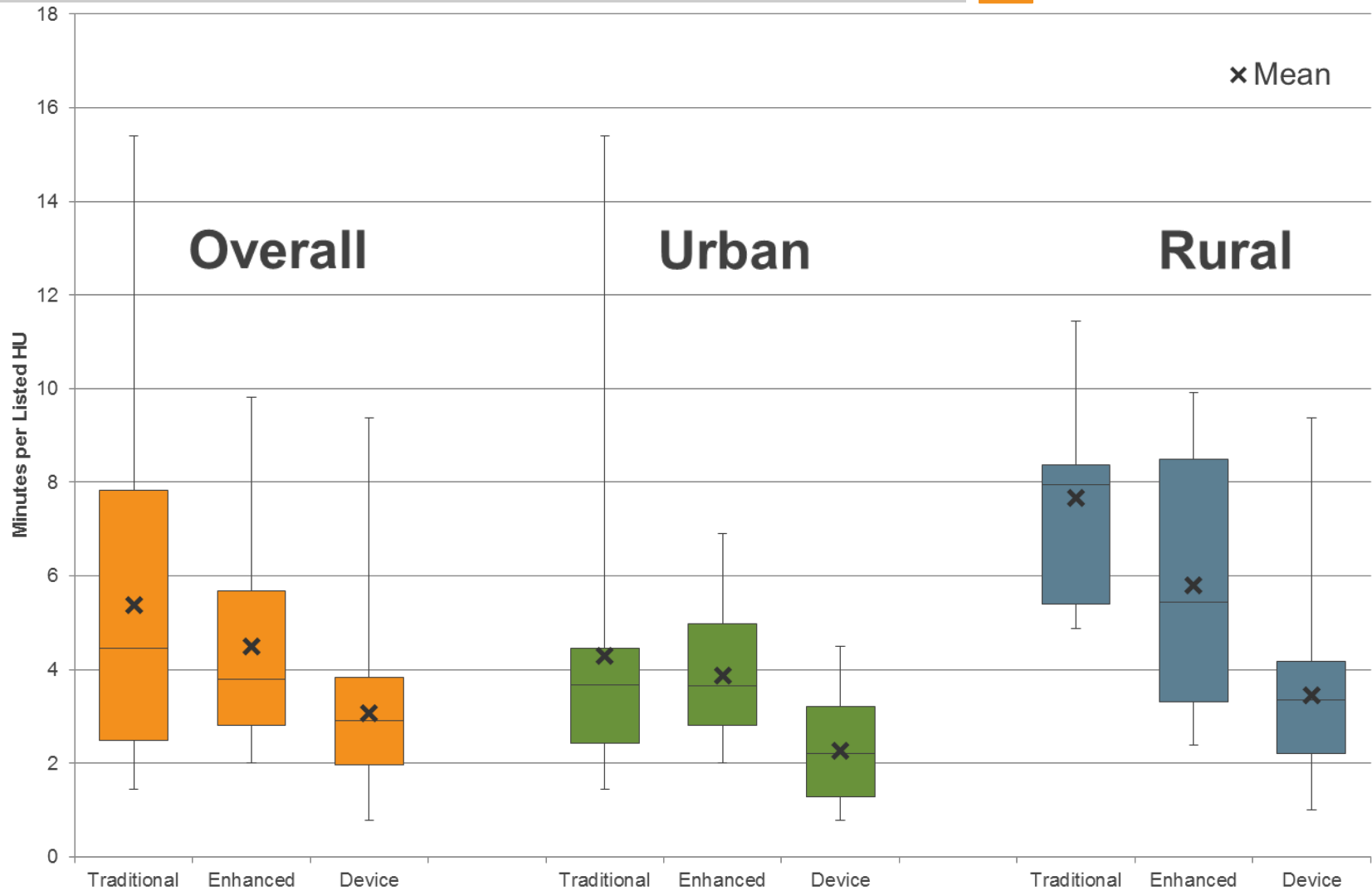


- Split ALL listed segments (NCS and National Frame) into urban/suburban and rural categories
 - Housing unit density is big determinant of listing time
 - Compare like segments whenever possible
- Calculated average time taken to list each housing unit across segment types and listing methods

Segment Count/Density

| | # Segments | Mean Density |
|---------------------|------------|----------------------|
| Overall Traditional | 19 | 1,479 HU/square mile |
| Overall Enhanced | 19 | 1,303 HU/square mile |
| Overall Device | 144 | 309 HU/square mile |
| Urban Traditional | 13 | 2,134 HU/square mile |
| Urban Enhanced | 13 | 1,860 HU/square mile |
| Urban Device | 46 | 835 HU/square mile |
| Rural Traditional | 6 | 59 HU/square mile |
| Rural Enhanced | 6 | 95 HU/square mile |
| Rural Device | 98 | 69 HU/square mile |

Results



- In both urban and rural locations, device listing took less time per housing unit listed than traditional or enhanced listing
- This held true even though the traditional and enhanced segments were overall more dense than device listed segments (which should have slowed down device listing)
- Time is not the only cost/savings measure

Device-Based Listing Costs

- Requires new training materials and procedures
- Software development
- Listing order can be lost if a lister edits a record at a later date
- Listing with a device can be time-consuming at large multi-unit buildings

Device-Based Listing Savings

- Allows for real-time QC of listing efforts
- Greater usability than paper and pencil
 - Lister can choose address sort order
 - Dynamic color-coding
 - Green records are confirmed
 - Red records have been deleted
 - Blue records have been added to preloaded list
 - Black records have not yet been worked

Device-Based Listing Savings (cont.)

- Maps can be loaded on the device
- Eliminates the need for data entry of paper records
- GPS on device saves coordinates
- Photographs taken and linked to record

Example Savings - GPS

Example of
actual GPS
coordinates
captured
during listing



Example Savings - GPS



- Many more device-listed segments than enhanced and traditional
- Device-listed segments were scattered across US; enhanced and traditional were in West Virginia and Massachusetts only
- Varying densities
- Does not control for lister experience

- Minutes per housing unit were consistently lower when using a device for listing
 - True in both urban and rural areas
 - True even though overall housing unit density of traditional/enhanced areas was greater
- Device-specific costs are mostly upfront and associated with development
- Device-specific savings hold true for each listing effort

Thank You!



NORC
at the UNIVERSITY of CHICAGO

 insight for informed decisions™