

Securing Disruptive Technologies

Paul Blahusch
IT Security Officer
US Bureau of Labor Statistics

Speaker Bio

Paul Blahusch

- 20+ years in IT (BLS, NIH, DoD)
- 10 years as Federal employee at BLS working exclusively in IT Security
- Agency IT Security Officer since 2005
- Certified Information System Security Professional (CISSP) since 2002

Securing Disruptive Technologies - Outline

- But first, what are *disruptive technologies*
 - ▶ “Innovations that improve a product or service in ways that the market does not expect” – wikipedia.org
- Brief history of computers and security
- Lessons-learned
- Current opportunities and challenges

Brief History of IT and Security

1960s

- MIT students begin exploring and programming the school's mainframe computer system and coin the term "hacker".
- The DoD creates ARPANet for the electronic exchange of information paving the way for the creation of the Internet (See Gore, A.).
- "Hacker friendly" UNIX operating system and 'C' programming languages invented.

1970s

- Steve Jobs and Steve Wozniak found Apple Computer and begin marketing the Personal Computer (PC) – bringing computing power to the masses.
- USENET, a bulletin-board-style system for electronic communication created and quickly becomes a popular forum for the exchange of ideas in computing, networking, and, of course, cracking.

Brief History of IT and Security (Cont.)

1980s

- IBM develops and markets commodity PCs aiding in the proliferation of such hardware in the homes and offices of (malicious) users.
- The 414 gang break into systems from such top-secret locations as the Los Alamos National Laboratory, a nuclear weapons research facility.
- The Computer Fraud and Abuse Act of 1986 is voted into law.
- Morris Worm infects over 6,000 vulnerable computers connected to the Internet, leading to the creation of the Computer Emergency Response Team (CERT).
- The magazine *2600: The Hacker Quarterly* is created and begins discussion on topics such as cracking computers and computer networks to a broad audience.
- Clifford Stoll writes *The Cuckoo's Egg*, Stoll's account of investigating crackers who exploit his system.

Brief History of IT and Security (Cont.)

1990s

- ARPANet traffic is transferred to the Internet, beginning connectivity as we know it today.
- The Web browser is created and sparks demand for public Internet access.
- Hacking incidents soar – Vladimir Levin (stole \$10 Million from CitiBank); Kevin Mitnik (stole PII, CC#'s, source code); Kevin Paulson (hacked phones systems to win radio station prizes).
- A 19-year-old student performs numerous break-ins to US government systems during the Persian-Gulf conflict.
- US Attorney General Janet Reno establishes the National Infrastructure Protection Center.
- First annual DefCon convention to celebrate and promote hacking is held in Las Vegas.

Brief History of IT and Security (Cont.)

2000s-Today

- ILOVEYOU e-mail worm infects millions of computers.
- DDoS attacks take out heavily-trafficked Internet sites such as yahoo, cnn, amazon, and fbi.gov.
- FISMA enacted in 2002.
- In 2004, on any given day, there are approximately 225 major incidences of security breach reported to the CERT Coordination Center.
- Lost/stolen PII from governments and private companies bring focus to risk of portable media and systems. OMB memorandum follow soon after.
- Internet-based attacks become more sophisticated, customized, and focused (i.e. Spear Phishing).
- Attack targets move from operating systems to web-based applications.
- Social networking explodes; koobface virus makes appearance.
- Adversary profile changes from "script-kiddie" and recreational hacker to organized crime and nation-state.
- Number and severity of incidents continues to increase.

History – Lessons Learned

- Security lags innovative use
 - ▶ Catching up ... closer today than in past
 - ▶ Increased community effort and audience
 - ▶ But “bad guys” are getting faster too
- Innovation in use of technology is usually “bottom-up” and security is “top-down” ... resulting in knowledge gap
- The unknown or unsuspected leads to “pain”
- “Pain” usually leads to action ... over-(re)action?

Lessons Learned – Jurassic Park

■ 360 degree Risk Management

▶ Dr. Ian Malcolm

“Just because you **can** do something, doesn’t mean you **should.**”



■ Can't secure what we don't know

- ▶ Unknown/unsuspected risk is a “killer”
- ▶ Raptors, raptors, raptors!!!



Today's Opportunities/Challenges

- Social Networking
 - ▶ Facebook, MySpace, Twitter, YouTube
- Cloud Computing or Software-As-A-Service (SAAS)
 - ▶ Webex, SurveyMonkey, Salesforce.com
- Ubiquitous computing and communication
 - ▶ Smartphones and handhelds
 - ▶ Wi-Fi, "hot spots", kiosks

Opportunities/Challenges of Social Networking

■ Opportunities

- ▶ Marketing & branding
- ▶ Interaction with customers (public)
- ▶ Interaction with partners

■ Challenges

- ▶ Viruses or other malware on social networking sites
- ▶ Disclosure of sensitive information

Addressing Challenges of Social Networking

- Viruses or other malware on social networking sites
 - ▶ Block access to social networking sites
 - ▶ Selective content filtering
 - ▶ Funnel all access through secured host
 - ▶ Secure the end point (user PC)
- Disclosure of sensitive information
 - ▶ For “Official Use”
 - Easy – have all content for posting properly vetted
 - ▶ For “personal” use
 - All powerful Oz solution
 - Awareness and education

Opportunities/Challenges of Cloud Computing

■ Opportunities

- ▶ Cost Savings
- ▶ Faster Deployment
- ▶ Better Features

■ Challenges

- ▶ Lack of direct control/oversight – must be through contracts, MOUs, etc.
- ▶ Loss of direct control of sensitive information – Who “owns” the data?
- ▶ What if provider goes out of business?

Addressing Challenges of Cloud Computing

- Lack of Direct Control/Oversight
 - ▶ Ensure comprehensive contract provisions are in place, monitored, and enforced
 - See *Sample Contract Language for Secured Acquisition* at OMB MAX Community
 - ▶ Policy and awareness on data types permitted handled by external provider
 - ▶ All data transmissions to external provider pass through trusted insider vetting (i.e. a *gatekeeper* function)
 - ▶ Have independent “backup” plan

Opportunities/Challenges of Ubiquitous Computing

■ Opportunities

- ▶ Respondent convenience – reply to surveys how and where they choose
- ▶ Data user choice – access to published data
- ▶ Flexibility for data collectors – what works best & cheapest?

■ Challenges

- ▶ Endpoint security
- ▶ Unsecured environments
- ▶ Platform development issues

Addressing Challenges of Ubiquitous Computing

- Endpoint Security
 - ▶ Ensure similar security controls as traditional client devices (anti-virus, encryption, etc.)
- Unsecured environments
 - ▶ Secure the transmission
- Platform Development
 - ▶ Use development best practices for all platforms supported (See OWASP, SANS)

Summary

- New technology will be useful for improving Survey Information Collection
- History shows us that new technology will present new risks ... that “bad things” will happen as a result of these risks ... and that formal security (re)action will lag the risk
- Asking “should we” along with “can we” can help limit risk (*thanks Dr. Malcolm*)
- Partnering with your security group on new initiatives early-on can reduce risk by minimizing surprises – *we can only adequately secure what we know about*

Contact Information

Paul Blahusch

202-691-7561

blahusch.paul@bls.gov