

Sections

Survey of Air Service at
Small and Non-Hub
Airports

Introduction

How to Move Through
the Survey

How to Start and Stop
the Survey

If You Have Questions
About the Survey

Background

Enplanements

Business/Leisure
Passenger Mix

Your Airport's Market

Impact of Terrorist
Attacks

Additional Comments

Submit your Final
Answers

Background

Please answer these questions as they pertain to commercial air service at your airport ().

1. First, we'd like to get some basic information about your airport (). Please confirm or change the following data.

Please confirm or change the following data. *To enter an answer, click or tab your cursor into the boxes below.*

Airport Name

Associated City

State

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Record 268

[Questions? Please email us at: Version 5.0](#)



Respondent Transactions Captured in GAO Trace Files

- Update of respondent data record in MySQL database /
Launching of new page
- Resumption of suspended questionnaire
- Select/Change multiple records within survey interview
- View a summary of responses to questionnaire

- Unknown username entered at login
- Incorrect password entered at login
- Timeout of survey session due to long period of inactivity
- Failure of login due to expiration of survey field period
- Change of respondent-defined password

Obs	q_uname	q_comment	q_date
14529	gao006	Record updated	2006-10-11 10:29:14
14530	gao006	Launch section 5	2006-10-11 10:29:14
14531	gao006	Record updated	2006-10-11 10:29:17
14532	gao006	Launch section 6	2006-10-11 10:29:17
14533	gao006	Record updated	2006-10-11 10:29:23
14534	gao006	Launch section 7	2006-10-11 10:29:23
14535	gao006	Record updated	2006-10-11 10:29:26
14536	gao006	Launch section 8	2006-10-11 10:29:26
14537	gao006	Record updated	2006-10-11 10:29:32
14538	gao006	Launch section 9	2006-10-11 10:29:32
14539	gao006	Record updated	2006-10-11 10:29:35
14540	gao006	Launch section 10	2006-10-11 10:29:35
14541	gao006	View response summary	2006-10-11 10:29:49
14542	gao006	Record updated	2006-10-11 10:31:15
14543	gao006	Select from multiple cases	2006-10-11 10:31:15
14544	gao006	Recall existing questionnaire at section 9	2006-10-11 10:31:22
14545	gao006	Record updated	2006-10-11 10:31:38
14546	gao006	Select from multiple cases	2006-10-11 10:31:38
14547	gao006	Recall existing questionnaire at section 9	2006-10-11 10:31:41
14548	gao006	Record updated	2006-10-11 10:31:50
14549	gao006	Select from multiple cases	2006-10-11 10:31:50
14550	gao006	Recall existing questionnaire at section 9	2006-10-11 10:31:53
14551	gao006	Select from multiple cases.	2006-10-11 10:32:40
14552	gao006	Recall existing questionnaire at section 9	2006-10-11 10:32:43
14553	gao006	Record updated	2006-10-11 10:32:48
14554	gao006	Launch section 0	2006-10-11 10:32:48
14555	gao006	Record updated	2006-10-11 10:32:57

Proportion of Attempting User Cases Exhibiting Specific Navigation Behaviors

	A Directors of small airports	B Federal Employees	C Federal Managers	D Business executives
1+ Suspensions/ Resumations	22%	34%	19%	32%
Did not begin on 1st page	45% ¹	24%	23%	23%
Previewing	17%	7%	4%	10%
Non-sequential page jump	48%	31%	47%	33%
Backwards movement	63%	51%	45%	45%
Fully sequential responses	17%	27%	21%	29%

Number of times Specific Pages Were Launched During a Session

	A Directors of small airports		B Federal Employees		C Federal Managers		D Business executives	
	Mean	Max	Mean	Max	Mean	Max	Mean	Max
Page 1	0.51	6	0.34	7	1.01	4	1.01	8
2	0.99	6	1.07	8	0.95	3	0.91	5
3	1.00	6	1.05	7	0.99	4	0.92	6
4	1.01	7	1.07	7	1.11	8	0.94	7
5	1.01	7	1.11	8	1.11	7	1.15	8
6	1.21	8	1.21	10	1.03	6	1.13	8
7	1.49	13	1.31	13	0.93	4	1.03	7
8	1.51	10	1.31	10	0.94	4	0.99	8
9	1.53	10	1.19	8	0.88	4	0.99	8
10	1.70	15	1.16	8	0.95	5	0.99	7
11	1.55	10	1.19	9	0.91	7	0.98	7
12	1.29	8	1.23	9	0.83	7	0.98	7
13			1.34	10	0.85	6	0.99	7
14			1.19	8	0.85	5	1.00	7
15					1.01	5	1.07	8
16							1.04	5

Possible Future GAO Trace File Applications

- Pretesting - Auxiliary tool to aid evaluation of behaviors observed in pretest
- Fieldwork - Diagnostic tool to identify problematic respondent experiences