

Invitation to the 2012 Foreign Trade Division Customer Service Survey

Available Now!



Dear Valued Automated Export System (AES) Participant:

Would you like to have a direct impact concerning the AES customer support tools and services? Well here is your chance. You have been selected to voice your opinion regarding the AES support tools and services via the 2012 Foreign Trade Division Customer Service Survey. If you are not actively involved in filing to the AES, please forward this message to the appropriate person(s) in your company.

By completing this survey, you will help us understand how to better assist you both now and in the future. Your feedback could inspire action. All survey information is voluntary.

We appreciate your time and value your feedback. Please click on the link below to begin the survey.

<http://questionweb.com/82758>

INSPIRE ACTION

Take the 2012 FTD Customer Service Survey!

REGULATIONS OUTREACH AND
EDUCATION BRANCH

Commodity
Analysis Branch



AESDirect Helpdesk

Automated Export
System Branch

Best Regards,
Paul Newman

Chief, Automated Export System Branch

Call Center: (800) 549-0595, Option 1

Email: FTD2012Survey@census.gov