



**Tips on How to Resolve AES Fatal Errors**

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*When a shipment is filed to the AES, a system response message is generated and indicates whether the shipment has been accepted or rejected. If the shipment is accepted, the AES filer receives an Internal Transaction Number (ITN) as confirmation. However, if the shipment is rejected, a Fatal Error notification is received.*

*To help you resolve AES Fatal Errors, here are some tips on how to correct the most frequent errors that were generated in AES this month.*

Fatal Error Response Code:  
111

**Narrative:** U.S. State of Origin Code Must Be "PR"

**Reason:** The U.S. State of Origin Code reported was not Puerto Rico (PR) and the Country of Ultimate Destination Code reported was United States (US).

**Resolution:** Only the U.S. State of Origin Code for Puerto Rico (PR) can be reported as the U.S. State of Origin Code for a shipment with the Country of Ultimate Destination the United States.

Verify the U.S. State of Origin Code and the Country of Ultimate Destination Code, correct the shipment and resubmit.

Fatal Error Response Code:  
502

**Narrative:** Export Information Code Unknown

**Reason:** The Export Information Code reported is not valid in AES.

**Resolution:** The Export Information Code must be reported on each shipment. Valid Export Information Codes reportable in AES are contained in [Appendix E - Export Information Codes and Reporting Guidelines](#).

Verify the Export Information Code, correct the shipment and resubmit.

For a complete list of Fatal Error Response Codes, their reasons, and resolutions, see [Appendix A - Commodity Filing Response Messages](#).

It is important that AES filers correct Fatal Errors as soon as they are received in order to comply with the [Foreign Trade Regulations](#). These errors must be corrected prior to export for shipments filed predeparture and as soon as possible for shipments filed postdeparture, but not later than ten calendar days after departure.

For further information or questions, contact the U.S. Census Bureau's AES Branch.

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