



Tips on How to Resolve AES Fatal Errors

U.S. Census Bureau sent this bulletin at 11/16/2012 09:41 AM EST

November 16, 2012

AES Broadcast #2012074

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When a shipment is filed to the AES, a system response message is generated and indicates whether the shipment has been accepted or rejected. If the shipment is accepted, the AES filer receives an Internal Transaction Number (ITN) as confirmation. However, if the shipment is rejected, a Fatal Error notification is received.

To help you resolve AES Fatal Errors, here are some tips on how to correct the most frequent errors that were generated in AES this month.

Fatal Error Response Code: 630

Narrative: 2nd Unit of Measure Code Missing

Reason: The Schedule B/HTS number reported requires a second Unit of Measure to be reported and the Unit of Measure (2) is missing.

Resolution: Verify the second Unit of Measure Code required by the Schedule B/HTS reported, correct and resubmit.

Fatal Error Response Code: 643

Narrative: Quantity 2 Must Be Greater Than Zero

Reason: The Schedule B/HTS number reported requires a second Quantity to be reported and the Quantity (2) is missing or reported as zero.

Resolution: Verify the second Quantity, correct and resubmit. Quantity (2) must be greater than zero.

For a complete list of Fatal Error Response Codes, their reasons, and resolutions, see [Appendix A - Commodity Filing Response Messages](#).

It is important that AES filers correct Fatal Errors as soon as they are received in order to comply with the [Foreign Trade Regulations](#). These errors must be corrected prior to export for shipments filed predeparture and as soon as possible for shipments filed postdeparture, but not later than ten calendar days after departure.

For further information or questions, contact the U.S. Census Bureau's AES Branch.

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